ELAG Working Group on Resource Delivery

Report Barcelona 11th May 2007

Agenda

- Re-thinking Resource Sharing Initiative
  - Manifesto
  - Get it function
- OpenURL Request Transmission Message
- E-Ten EoD (digitisation on demand) project
- Registries
  - Registry of Digital Masters
  - WorldCat Registry

Working Group Members

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- Jack Bazuzi, VTLS, Spain
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- Janifer Gatenby, OCLC PICA, Netherlands
- Annu Jauhiainen, National Library, Finland
- Sue McKnight, Nottingham Trent University, U.K.
- Iris Marthaler, National Library, Switzerland
- Marta Tort, CBUC, Spain

1. Global access to sharable resources shall be encouraged through formal and informal networking agreements with the goal towards lowest-barrier-to fulfillment.

- Encourage libraries to advertise their libraries, associated resource delivery service and service policies widely, i.e. with IFLA, OCLC and National registries and directories
- Encourage research into machine registration

HTTP://worldcat.org/registry/institutions

2. Sharable resources shall include those held in cultural institutions of all sorts: libraries, archives, museums, and the expertise of those employed in such places

3. People should be given appropriate options for delivery format, method of delivery and fulfillment type, including loan, copy, digital copy, print on demand, loan/purchase, purchase and reference look-up

- Need to present all appropriate delivery options together so requester can compare and choose
- Encourage use and testing of Re-thinking’s Get It
3. Appropriate Delivery Options

- Digital
- Physical
- In Print
- Out of Print
- Access Restricted
- Rare
- In Copyright
- Out of Copyright

Link, Resolve, Print on Demand Copy Loan, Digitalize, Lookup Authenticate / Authorise, Purchase / Pay

International Discovery to Delivery

3. People should be given appropriate options for delivery format, method of delivery and fulfillment type, including loan, copy, digital copy, print on demand, loan/purchase, purchase and reference look-up

- Encourage use of eTen DoD
- Libraries only need a scanner
- Software plug-in on HTML page
- "cover to cover" – books, pictures
- Out of copyright; exceptions for blind, country specific
- On demand / just in time
- Payment options – direct, credit card, cash to library
- Evolving services
  - ILS interfaces – loan, reservation, recording URL
  - Regional & international registration of digital masters

4. No material that is findable should be totally unattainable.

- Bridge the Discovery to Delivery Gap.
  - Discovery services to send OpenURL RTM to delivery service
  - Appropriate to requester
  - Including Get it function
  - Delivery services to receive it
  - Library policies to broaden to include minimum services

http://oclcpica.org/?id=14098

Discovery Universe

- Portals
- OPACs
- Request Catalogues
- Google
- Yahoo
- Discovery Universe
- Linked Data
- Subito
- WorldCat
- National / regional services
- RDS
- National Union Catalogue
- RDS
- RDS
- RDS
- RDS
- RDS
- BLDSC
- Doc Del
- nuc
- CISTI
- nuc
- RDS
- Doc Del

5. Restrictions shall only be imposed as necessary by individual institutions with the goal that the lowest-possible-barriers-to fulfillment are presented to the requester.

- Libraries should individually and collectively negotiate the most favourable access conditions with publishers and suppliers, particularly concerning licensed electronic material
- When offering delivery options, libraries shall respect copyright and commercial licensing contracts

6. Library registration should be as easy and secure as signing up for commercial web based services. Everyone can be a library user. Registration should just be a component of a first request.

- Registration should be implicit if possible
- If end user is paying, don’t need authentication & authorisation
- Exceptions requiring abnormal procedures
  - Copies to countries not respecting copyright
  - Loans to countries with severe censorship impounding parcels
7. Libraries should offer service at a fair price rather than refuse but should strive to ensure that price is not a barrier.

- Use of national and international digital master registries to prevent duplication of effort

  [http://www.oclc.org/digitalpreservation/why/digitalregistry/]

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7. Libraries should offer service at a fair price rather than refuse but should strive to ensure that price is not a barrier.

Cost recovery

- Encourage multi-tiered policies to cover all requests
  - offering by service
  - copies, digital and reference look up should be available internationally

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And finally

- Affirm Re-thinking Resource Sharing Manifesto
- Publish and advertise ELAG manifesto
- Submit current examples of good practice / successful implementation
- Revisit your RFP requirements
- Policies
- Establish liaisons between ELAG Resource Delivery Group and Rethinking Resource Sharing Initiative and IFLA Document Delivery & Resource Sharing
- Hold Working Group again at ELAG 2008

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Thank you Lluís Anglada, and all from CBUC and the Universitat de Barcelona for your wonderful hospitality and invitation to discover your lovely city